

Option date

IMPORTANT INFORMATION IF YOU ARE BOOKED ON A SNCM OR ENTMV CROSSING

The French ferry operator SNCM and their partner ENTMV (Algerie Ferries) have introduced something they call an "Option date". On the booking information you receive from us, this date is specified in the remarks column (far right) or in the field at the bottom part of the confirmation form. as an example, if the option date is "OPT 17/6 " this indicates that option date is June 17.

The main reason for this "option date" is to maximize the usage of the ferries' capacity and to see to that no space is held by "fake reservations" . For this reason, your booking is not guaranteed unless you pay the full amount before the option date. In fact, if the payment is not received and booked on any of our accounts prior to the option date, the booking will be automatically cancelled.

In order to keep your reservation and not risk a cancellation of your reservation - please make sure that the payment has reached us well in advance of the date indicated as "option date". If you are the least uncertain, please call us and pay by credit card.

IF YOUR PAYMENT IS NOT RECEIVED AND BOOKED, THE RESERVATION WILL BE CANCELLED AND THE SPACE YOU HAVE BOOKED US NO LONGER GUARANTEED. In case we have to start all over with a new reservation, we will charge you a new booking fee.

Please note that a normal payment to our bank- or post giro will take 3-4 working days to reach us. International payments a couple of days extra. The fastest payment method is by credit card.

IMPORTANT: For ALL reservations - even without option date - a deposit of at least 20% of the total amount **MUST BE PAID WITHIN 5 WORKING DAYS** in order to secure the reservation.

